

ORDERING INFORMATION & SALES TERMS

1. **CONTRACT MANUFACTURING SERVICES:** Custom formula liquid blending, formula development and private label services are available. Contact us via webpage or contact our Sales Manager at Patrick.mccarthy@cyan-labs.com for quote or product requests.
2. **STANDARD PACK TYPES:** Products are available in standard pack types. Particular containers are available per request. Minimum volumes apply.
 - a. Quarts – 1 Liter (12/case)
 - b. 1 Gallon- 3.785 Lts. (4/case)
 - c. 5 Gallon Pail or Jerrican Each
 - d. 55 Gallon drum. Each

				
55 Gal. Drum	5 Gal. Pail	5 Gal. Jerrican	1 Gal.	1 Qt.

3. **ORDER MINIMUMS:** Private label products must be ordered with a volume minimum of 264 gallons (1000 liters) per SKU.
4. **ACCESSORIES:** Accessories such as trigger sprayers or dispensing caps are available upon request.
5. **LABELS AND REGISTRATIONS:** Either customer may provide manufacturer with label content and specific claims expectations before formula development or logo, image and labels may be custom made for Customer. Special printing costs may apply. Label type of printing subject to minimum volumes.
9. **INCOTERM & PRICING:** Pricing is subject to INCOTERM which is open to negotiation. Usual INCOTERMS for quotes: Ex Works at Cyan Labs facility in Apodaca, Nuevo León, México or DDP (Delivered Duty Paid) at Laredo, Texas, USA.
10. **SALES TERMS:** Open to negotiation.
11. **PALLETIZING:** All orders are stacked on standard wooden pallets. If any particular pallet is required, please request it along with product specs.

12. **FREIGHT:** Freight terms are open to negotiation and subject to INCOTERM defined.
13. **LEAD TIME:** Lead time established per order. Minimum lead time for first order, 8 weeks. Customer must provide with three month sales forecast for the following months if lead time is expected to decrease.
14. **ADD-ONS:** All additional product or request placed after a 48 hour period from initial order will be treated as a separate order with standard lead times.
15. **WARRANTIES:** CYAN guarantees its products are manufactured in compliance with product applicable specifications submitted and signed jointly in written form by customer and CYAN. Any further warranties must be specified in writing and signed by both parties.

Please contact us for more ordering information, conditions and requests. We will be glad to assist you. Terms may change without notice.

Contact us:

Patrick McCarthy
U.S. Sales Manager
T. 713 303 9357
Patrick.mccarthy@cyan-labs.com
www.cyan-labs.com

